



Corporate and Manufacturing Headquarters

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5/14/20

To Our Loyal Customers,

A phased in return to in-ground liner manufacturing has begun and the workforce has been recalled. Work in progress and orders held from shut down will be our first priority. As a result, a secure order que has been established and an interim cancellation policy will be maintained throughout the month of May. When appropriate, you will be contacted about your liner order to confirm its status and be notified of its cancellation protocol. With that said, all liners currently in queue are anticipating an 8-10 day lead-time. All future orders as of today will be calculated based on first in first out. This is a necessary first step to ease back into our production launch.

Additional notice for the rest of the 2020 in-ground season. There will be no express service or custom aboveground manufacturing.

Thank you,

A handwritten signature in dark ink, appearing to read "Anthony Brennan", with a long horizontal flourish extending to the right.

Anthony Brennan
Chief Executive Officer