



IMPORTANT INFORMATION

March 19, 2020

A letter to our valued customers:

As we are all aware, our country is going through an unprecedented time due to the emergence of the coronavirus (COVID-19). The situation is fluid and changes hourly in many cases. In Ohio, where we are located, and as many of you have read, the non-essential businesses are closed as well as the primary and secondary schools to “flatten the curve” so as not to overwhelm the hospitals. Therefore, we are getting the question, “Is GLI open for business”?

The answer is “Yes, we are open for business” and shipping products as efficiently and effectively as always!

Our employees, in addition to our customers, are the heart and soul of our company. We have consulted with healthcare professionals and taken proactive steps to protect our families while causing the least amount of disruption to the day-to-day operations in support of your businesses.

Inside GLI, we have:

- Reinforced proper handwashing and hygiene techniques
- Actively disinfecting all areas of the business on an accelerated schedule
- Created acceptable social distancing by having some employees work from home
- Following the CDC recommendation if employees are experiencing any symptoms of the virus to stay home
- Restricted external visitors to “must-see” individuals approved by the executive team

We will continue to monitor this situation daily, and if anything changes, we will certainly notify you if it impacts our ability to deliver product.

The silver lining of this is that we have the perfect place to spend time with family while enduring this “living history” event, and it is the swimming pool!

Should you have any additional questions, don't hesitate to reach out to us at 800.448.2343 or help@glipoolproducts.com. On behalf of the entire GLI family, we wish you and your family well as we all work through this challenging environment. Our hearts go out to anyone in your community affected by the virus.

Thank you for being our customer and look forward to seeing you soon!

Your GLI Team



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