

# LIFETIME LIMITED WARRANTY



## SARATOGA SPA & BATH CO., INC., THERMOFORMED INGROUND POOL STEPS

- What is Covered**
- This product is warranted by Saratoga Spa & Bath Co., Inc., to the original retail purchaser or a one time qualified transferee of the original purchaser only. A qualified transferee shall be the next owner of the real property upon which this Saratoga inground pool step was installed. If this Saratoga Step should fail resulting from defective material and or workmanship it will be covered per the terms listed in the this limited warranty.
  - This warranty applies only to steps installed in private residential pools.
- What is Not Covered**
- This warranty does not cover damage, which results from your acts or acts of others, abuse, negligence, accident, act of God or normal wear and exposure to the elements. (This includes fading or discoloration)
  - This warranty does not cover damage resulting from improper installation. This product must be installed according to the manufacturer's installation instructions.
  - This warranty is null and void if alterations are made to the step or if accessories that can cause damage to the step are used.
  - Cosmetic nonstructural hairline cracks are excluded from this warranty.
- What We Will Do For You**
- We will replace or repair any pool step found to be defective. Charges for shipping, removal, installation and service calls are not covered by this warranty.
  - Replacement or repair will be made within thirty (30) days, weather and conditions permitting, of confirmation of the defect and receipt of your payment, if required.
- How to Obtain Warranty Service**
- If your Saratoga Spa & Bath step should fail during the warranty period as a result of a problem covered by this warranty, you should notify us at our offices, in writing, at the address shown below. We will need to know your name, address, telephone number, a description of the product and defect involved, the date of installation, and the name and address of the dealer from whom you purchased the step. Also provide proof of purchase.
  - Determination of the claimed defect may be made upon receipt of the step at our factory. At our option, confirmation may be made by an authorized representative at the pool site.
  - All warranty claims must be made directly with Saratoga Spa & Bath Co., Inc., and no merchandise is to be returned to us without prior written authorization.
- Disclaimer of Consequential Damages**
- Under no circumstances will Saratoga Spa & Bath Co., Inc., become liable for Special, Incidental or Consequential Damages. This includes but is not limited to *Any Damages for Loss of use of Pool or Pool Step, Injury To, Or Death Of, Any Person/Persons, Or Damage to Property*. Any Claims Therefore are Herby Specifically Disclaimed and Excluded. Some states do not allow the exclusion of special incidental or consequential damages so this above limitation may not apply to you.
- Limitations of Warranties**
- This warranty shall be unenforceable if you are in default under the terms of any agreement executed in connection with the purchase or installation of this pool step.
  - This warranty is intended to be in lieu of any and all warranties expressed or implied. It is a complete statement of obligation. No agent or dealer or other individual is authorized to change this warranty and any such change will not be recognized by Saratoga Spa & Bath Co., Inc.
  - This warranty gives you specific legal rights. You also have implied warranty rights, and may have other rights, which vary from state to state. In the event of a problem with warranty service or performance, you may be able to go to small claims court, state court or federal court.
  - This warranty is in compliance with the Consumer Product Warranty and Federal Trade Commission Improvement Act.

Saratoga Spa & Bath Co., Inc., 33 Wade Road, Latham, NY 12110 518-786-1111



## CARE AND USE INSTRUCTIONS

Saratoga Spa & Bath Co., Inc. recognizes the importance of safe and knowledgeable use of our products. This CARE AND SAFE USE PACKET, and caution label attached to the step unit at the factory, will assist you in this regard.



**THIS PRODUCT MAY BECOME SLIPPERY.  
THIS STEP UNIT SHOULD BE INSTALLED WITH  
SUITABLE HANDRAIL PER APSP CODE.**

Additional safety and maintenance information was also attached to the step unit at the factory. If you have not received this packet or have questions regarding the installation, care and safe use of your Saratoga Step Unit, consult the installer or write to:

Saratoga Spa & Bath Co., Inc. – Consumer Relations  
33 Wade Road, Latham, NY 12110

The ultimate responsibility for the safety of those who use your swimming pool lies with you, the pool owner, so it is ESSENTIAL that these recommendations be followed:

## STEP SAFETY

1. This step unit is to be installed with suitable handrail or handrails per APSP Code. If your installer is not sure how this code pertains to your installation, contact the:

Association of Pool and Spa Professionals  
2111 Eisenhower Avenue  
Alexandria, VA 22314

Always use the handrail to assist in entering or exiting the pool by the steps, and inspect the handrail often to be sure it is secure.

2. Attach (2) “Caution – Stairs May Be Slippery” decals, as illustrated, to each side of the step unit above the water line.



3. Steps may become slippery when algae forms or body and suntan oils accumulate, so clean them regularly.

4. Do not allow pushing, running or roughhousing on or near the steps. This should not be considered a play area.



FAILURE TO FOLLOW THESE RECOMMENDATIONS MAY RESULT IN ACCIDENT AND INJURY. IT IS YOUR RESPONSIBILITY TO SET SAFETY RULES AND SEE THAT THEY ARE FOLLOWED.